General Terms and Conditions

For one-on-one coaching, group sessions, workshops and retreats.

1. Scope and nature of coaching

These terms apply to all services offered: one-on-one coaching sessions, group sessions, workshops and retreats. By booking or paying for a service, the client accepts these terms.

What coaching is. Coaching is a collaborative, forward-looking process that helps you clarify what matters to you, gain insight and move toward your goals. You remain fully responsible for your own decisions, choices and actions.

What coaching is not. Coaching is not therapy, counseling, medical, psychological, legal or financial advice, and does not replace them. If you are receiving treatment from a health professional, please let them know you are taking part in coaching. If topics arise that call for another professional, your coach may suggest you seek that support.

Professional standards. Your coach is an iPEC-certified Core Energy Coach, certified Energy Leadership Index Master Practitioner and follows the Code of Ethics of the International Coaching Federation (ICF).

2. One-on-one coaching

Sessions. Sessions take place in person or online and last 60 minutes. Sessions can be held in English or French.

Fees and payment. Current fees are listed on furthertogether.be or agreed in writing. Single sessions are paid before the session. Packages are paid in full at the start, or in installments if agreed in writing. Payment is made by Zelle, check or cash.

Packages. Sessions in a package must be used within 6 months of the first session. Unused sessions expire after that date and are not refunded.

Rescheduling and cancellation.

- You can reschedule or cancel free of charge up to 48 hours before the session.
- Sessions cancelled with less notice, or missed without notice, are charged in full or deducted from your package.
- If you are more than 15 minutes late, the session still ends at the scheduled time.
- If your coach needs to cancel, the session is rescheduled at no cost to you.

Ending the coaching relationship. Either party can end the coaching relationship at any time by written notice. Sessions already held are not refundable. Unused sessions in a prepaid package are not refunded.

3. Group sessions, workshops and retreats

Registration. A place is confirmed once the registration form is received and full payment is made. Places are limited and given in order of payment.

Fees. Prices are shown on the event page. Early-bird rates apply only to payments received by the stated deadline. Unless stated otherwise, the fee includes the program and materials. Travel and optional activities are at the participant's own cost.

Cancellation by the participant.

When you cancel	What happens
More than 21 days before the event	Full refund, minus a $25 administration fee
Between 21 and 7 days before	70% refund, or a free transfer to a future date
Less than 7 days before, or no-show	No refund and no transfer to another date

Giving your place to someone else. If you cannot attend, you can give your place to another person at no extra cost, at any time before the event. Send their name and email so they receive all the practical information.

Reduced fee after a late cancellation. Participants who cancel less than 7 days before an event may join the next edition at a reduced fee of 60%. This option is offered as a goodwill gesture, subject to availability.

Changes or cancellation by the organizer. If an event is cancelled for any reason, including too few participants, illness or unsafe weather, participants receive a full refund or a place at a future date, as they prefer. The organizer may adapt the program, timing or location if needed; the essence of the event stays the same. The organizer is not responsible for travel or other costs participants have incurred.

Participation. Participants agree to respect the group, its confidentiality and the agreements co-created at the start. The organizer may ask a participant whose behavior disrupts the group or puts others at risk to leave, without a refund.

4. General provisions

Confidentiality. Everything you share in coaching is kept confidential. Exceptions: when the law requires disclosure, or when there is a serious risk of harm to you or others. In group settings, participants agree to keep what others share confidential; the coach cannot guarantee that every participant will do so.

Personal responsibility. You take part voluntarily and are responsible for your own physical and emotional wellbeing, choices and results. No specific outcome is promised.

Health and physical activities. Some events include gentle movement, yoga, breathing or time outdoors. Please tell the organizer in advance about any health condition, allergy or dietary need that could matter, and take part only as far as feels right for you.

Photos. Photos are taken only with participants' consent, and no one appears in published material without their written agreement.

Intellectual property. Materials handed out during sessions and events are for personal use only and may not be copied, shared or sold without written permission.

Personal data. Your contact details are used only to organize your coaching or events and, if you agree, to inform you of future offers. They are never sold or shared with third parties.